TURN PROUDLY PRESENTS

HEAD in the CLOS FEET ON THE GROUND



MENTAL HEALTH MARKETING CONFERENCE

OCT 1-3, 2024 | FRANKLIN, TN

MHM DAY 1: TUESDAY, OCTOBER 1, 2024

ESPECIALLY RELEVANT	FOR: A ALL ATTENDEES	C CLINICIANS E EXECUTIVES M MARKETERS O OUTREACH + BD T TECH TALKS
9:00 - 9:20A	Liberty Hall Main	WELCOME + OPENING REMARKS (A)
9:20 - 10:00A	Liberty Hall Main	OPENING KEYNOTE (1)
10:00 - 10:40A	Liberty Hall Main	AUTHENTIC STORYTELLING FOR SOCIAL IMPACT (II)
	Harbor + Union Stage	PANEL: AI + MARKETING (I) (1)
10:50 - 11:20A	Liberty Hall Main	WHY MARKETING & OPS SYNERGY IS VITAL FOR DATA-DRIVEN MARKETING 🕑 💶
	Harbor + Union Stage	PRIVATE PRACTICES' IMPOSSIBLE CHOICE: MARKETING VERSUS OPERATIONS - WHO GETS YOUR LAST DOLLAR? 🕦 🚯 🚻
	Mezzanine Room	ADVANCED TARGETING FOR MENTAL HEALTH MARKETERS (1)
11:30 - 12:00P	Liberty Hall Main	THE MARKETING MIX OF THE FUTURE: RESHAPING THE 4P'S OF MENTAL HEALTH (1)
	Mezzanine Room	NAVIGATING THE FUTURE: EMPOWERING BD PROFESSIONALS IN THE BEHAVIORAL HEALTH LANDSCAPE WITH THE WAYFINDER COURSE $_{f 0}$
	Harbor + Union Stage	BECOMING THE MAYO CLINIC OF BEHAVIORAL HEALTH IN YOUR COMMUNITY (E)
12:00 - 1:30P		LUNCH BREAK (A)
1:30 - 2:00P	Liberty Hall Main	THE CURRENT STATE OF MENTAL HEALTH M&A AND HOW MARKETING CAN IMPACT [3]
	Harbor + Union Stage	FROM SEARCH TO SUPPORT: CONTENT STRATEGIES FOR BEHAVIORAL HEALTH SERVICES (II) (1)
2:10 - 2:40P	Liberty Hall Main	MENTAL HEALTH MARKETING INDUSTRY RESEARCH (1)
	Harbor + Union Stage	ENGAGING YOUR CLINICAL STAFF: INTEGRATING EXPERTISE INTO YOUR MENTAL HEALTH CONTENT MARKETING STRATEGY () (I)
2:50 - 3:20P	Liberty Hall Main	I AM NOT YOUR POSTER CHILD: AVOIDING "INSPIRATION PORN" IN MENTAL HEALTH MARKETING (A)
	Harbor + Union Stage	INTERNAL COMMUNICATIONS + CULTURE (1) (E) (M)
3:20 - 4:20P		AFTERNOON RECHARGE + EXHIBITOR HOUR (1)
4:20 - 5:00P	Liberty Hall Main	STATE OF BEHAVIORAL HEALTH MARKETING: CHALLENGES AND OPPORTUNITIES FOR SUCCESS 🕡
	Mezzanine Room	MARKETING CAN FIX IT (II)
	Harbor + Union Stage	PANEL: SEO (1) (1)
5:10 - 5:40P	Liberty Hall Main	PANEL: CONTENT MARKETING (II)
	Harbor + Union Stage	FOUR VITAL OPTIMIZATIONS REQUIRED FOR DIGITAL MARKETING SUCCESS (II) (1)
5:50 - 6:20P	Liberty Hall Main	NEURODIVERGENT ENTREPRENEURSHIP: EMBRACING OUR NEUROTYPES (A)
	Harbor + Union Stage	THE INSTAGRAM ROADMAP: ELEVATE MENTAL WELLNESS & EXPAND YOUR PRACTICE (II)
6:20 - 7:40P	Exhibitor Hall	OPENING NIGHT RECEPTION: TACO NIGHT (A)

MHM DAY 2: WEDNESDAY, OCTOBER 2, 2024

ESPECIALLY RELEVAN	T FOR: ALL ATTENDEES	C CLINICIANS E EXECUTIVES M MARKETERS O OUTREACH + BD TECH TALKS
6:45 - 8:45A	Parking Lot	HOT AIR BALLOON RIDES, WEATHER PERMITTING (A)
9:00 - 9:40A	Liberty Hall Main	PANEL: BUILDING THE BEST MENTAL HEALTH MARKETING PATIENT JOURNEY 🕕 📵
	Mezzanine Room	ARTIST-IN-RESIDENCE PANEL (A)
	Harbor + Union Stage	THE THOUGHT LEADER PLAYBOOK FOR LINKEDIN 🐠
	Harbor + Union Conf. Room	PANEL: TO NICHE OR NOT TO NICHE YOUR PRACTICE 💿 📵
9:50 - 10:30A	Liberty Hall Main	PANEL: PR + EARNED MEDIA M E
	Mezzanine Room	BUILD YOUR MENTAL HEALTH COMMUNITY WITH MATCHED AUDIENCE ADVERTISING (1)
	Harbor + Union Stage	INTERPERSONAL BRANDING: MARKETING FOR BETTER CLINICAL OUTCOMES (1) (1)
	Harbor + Union Conf. Room	HOW STELLAR MULTI-BRAND WEBSITE INFRASTRUCTURE MAKES ALL THE OTHER MARKETING EASIER 🔟 🕕
10:50 - 11:30A	Liberty Hall Main	BRANDING FROM THE HEART: A CONVERSATION WITH LESC'S CEO, VALERIE WALTERS 🕛 📵 🕦
	Mezzanine Room	PANEL: CAREER AND PERSONAL BURNOUT (A)
	Harbor + Union Stage	THE SKILLSET OF SELF-LOVE: HOW TO LAUNCH YOUR CAREER FORWARD WITH CONFIDENCE
	Harbor + Union Conf. Room	RELATIONAL MARKETING FOR MENTAL HEALTH 🔱 🕕
11:40 - 12:20P	Liberty Hall Main	EMAIL MARKETING IN MENTAL HEALTH THAT DOESN'T SUCK 😃 🕕
	Mezzanine Room	CLINICIAN AND PATIENT STORIES TO ADVOCATE AND BUILD A BRAND WITH MEANING 🕛 📵 🕼
	Harbor + Union Stage	PANEL: SELLING YOUR PRACTICE (1)
	Harbor + Union Conf. Room	PANEL: RECRUITMENT + RETENTION PANEL
12:20 - 1:50P		LUNCH BREAK ()
1:50 - 2:20P	Mezzanine Room	MOVING FROM "HEAD IN THE CLOUDS" IDEAS TO "FEET ON THE GROUND" EXECUTION ${\color{red} \vartriangle}$
	Harbor + Union Conf. Room	EXECUTIVE WORKSHOP IN CRISIS COMMUNICATIONS (1)
1:50 - 2:30P	Liberty Hall Main	ARE VIDEO PODCASTS THE NEXT BIG THING? (1)
	Harbor + Union Stage	HOW DATA-SUPPORTED MARKETING HELPED PATIENT RECOVERY OUTCOMES (1) (1)
2:40 - 3:20P	Liberty Hall Main	PANEL: HIPAA, COMPLIANCE & ETHICS (1)
	Mezzanine Room	CREATING SUSTAINABLE CULTURES OF CARE: A TRAUMA-INFORMED APPROACH TO MENTAL HEALTH MARKETING 🕠 🚯 🔱
	Harbor + Union Stage	ARTFUL IMPACT: CREATING VIDEOS THAT RESONATE AND ELEVATE 💿 🐠
	Harbor + Union Conf. Room	SMALL TOWN TO BIG CITY: MARKETING STRATEGIES TO SUPPORT DIVERSE COMMUNITIES (1)
3:20 - 4:10P		EXHIBITOR HALL OPEN (1)
4:10 - 4:40P	Liberty Hall Main	INNOVATIVE PATIENT OUTREACH: HUBSPOT'S MARKETING SOLUTIONS FOR MENTAL HEALTH AWARENESS 🐠 🕕
	Harbor + Union Stage	ONLINE REVIEWS: ATTRACTING CLIENTS USING SOCIAL PROOF () (1)
	Harbor + Union Conf. Room	BEHAVIORAL HEALTH STRATEGIC GROWTH AND BUSINESS DEVELOPMENT: DEVELOPING AND NURTURING SUSTAINABLE ORGANIZATIONS 1 0
4:50 - 5:30P	Liberty Hall Main	LITERALLY INCAPABLE OF SMALL TALK: LEVERAGING YOUR AUTHENTIC VOICE AS A LEADER AND CLINICIAN 🗿 📵
	Harbor + Union Stage	STRATEGIC TEXTING: MAXIMIZING GROWTH OPPORTUNITIES FOR HEALTH ORGANIZATIONS WITH TWO-WAY COMMUNICATION (§ (II)
	Harbor + Union Conf. Room	GREENLIGHTS FOR GROWTH! 🐠 💿
5:40 - 6:20P	Liberty Hall Main	PANEL: REFERRALS + NETWORKING 🕠 🕔 🕕
	Harbor + Union Stage	LEVERAGING YOUR CLINICAL SKILLS (OR CLINICAL DIRECTOR) TO DEEPEN YOUR SALES FUNNEL AND CLOSE DEALS 💿 🕕
	Harbor + Union Conf. Room	FIRESIDE CHAT: PSYCHEDELICS (A)

MHM DAY 3: THURSDAY, OCTOBER 3, 2024

ESPECIALLY RELEVANT FOR:









OUTREACH + BD



TECH TALKS

6:45 - 8:45A	Parking Lot	HOT AIR BALLOON RIDES, WEATHER PERMITTING 🔼
9:00 - 9:40A	Liberty Hall Main	OPENING SESSION: THURSDAY IS THE NEW FRIDAY (A)
9:50 - 10:30A	Liberty Hall Main	USING TECHNOLOGY TO IMPROVE PATIENT-CENTRICITY IN BEHAVIORAL HEALTHCARE (E) (II) (1)
	Mezzanine Room	PRODUCTIZE OR PERISH: THE PROFITABILITY MANDATE FOR BEHAVIORAL HEALTH MANAGED SERVICE PROVIDERS .
10:40 - 11:20A	Liberty Hall Main	CARE VALUES VS. REVENUE DEMANDS: 4 STEPS TO DELIVER ON BOTH (0)
11:30 - 12:00P	Liberty Hall Main	CLOSING REMARKS (A)



For more information about the agenda, scan the QR Code.



Brian J. Dixon, MD

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MENTAL HEALTH MARKETING CONFERENCE

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SHATIEA BLOUNT CEO Eye In Me, LLC



DEXTER BRAFF President The BRAFF Group



JOSHUA BRUMMEL Co-Founder Therapy Flow



CLARK BUCKNER Co-founder and Partner Relationary Marketing



ADAM CARBONNEAU **Managing Director** Take the Stairs



DR. ELIZABETH CARR Founding Owner/CEO Kentlands Psychotherapy



CARRIE ANN CARR CEO and Licensed Clinical Prof **Counselor Supervisor** Hope Enrichment Center



PATRICK CASALE CEO, Therapist All Things Private Practice



MICHAEL CASTANON Founder & CEO Alter Behavioral Health



CYNDIE (CJ) CASTROMAN Chief Operating Officer 4Cast Agency



JAMES CHILDRESS Founder/Senior Advisor **CAC Advisors**

MHM

MEET THE SPEAKERS



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Senior Manager, Content Marketing
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KELLY FARRELL CEO & Founder designRoom



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GLENN HADLEY Senior Vice President of Strategy Unlock Health



CHRIS HASSAN Vice President, Substance & Opioid Use Disorder UHS



DAVID HENDERSON Director of Marketing Mend



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ANDIE HOLLOWELL Chief Growth Officer Lightfully Behavioral Health



MONCHIERÉ HOLMES-JONES CEO | Chief Brand Curator MOJO Marketing + PR



BOB HUTCHINS Founder **Human Voice Media**



BETH INGLISH Founder Nashville Creative Group



NICK JAWORSKI CEO Circle Social Inc.



COLIN JEFFRIES Vice President of Marketing BrightView



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TERA LISICKY Nashville Director Al Tinkerers



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JAKE METH Founder Opinioned



LINDSEY MILLER Founder and Lead Guide **Content Journey**



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